

## THALYS: LUGGAGE POLICY

### YOU ARE ALLOWED:

- Maximum 2 suitcases meeting the following conditions per paying passenger:
  - 32kg maximum per suitcase
  - 158cm maximum (the sum of height, width and depth)
- 1 carry-on bag

### TRAVEL TAGGED!

- To ensure everyone's safety, all luggage must be tagged. To facilitate this requirement, you can download our customisable tag. You must have Acrobat Reader version 5 minimum.

### STORE YOUR LUGGAGE

You can store your luggage on-board free of charge under your own responsibility (note: for security reasons, tag and lock your suitcases. Don't leave them unattended). You can use:

- The luggage rack above the seats;
- The luggage areas at either end of each carriage for larger suitcases;
- The space on the floor between some of the back-to-back seats.

### LARGE BAGS

- Prams  
You can take your pram on board free of charge. It must be folded and placed in one of the storage areas located in the carriage in which you are seated.
- Bulky items (bicycles, skis, musical instruments, etc.). You are allowed one bulky item on board only. In this case, you are allowed:
  - 1 carry-on bag + 1 suitcase (32kg max and max 158cm L+W+H) + 1 bulky item.

### Conditions to be complied with

- Bicycles must be folded. If the bicycle isn't foldable, it must be in a 120x90cm bag (front wheel removed).
- Musical instruments must be carried in cases, preferably rigid, which cannot exceed 3m in length and 32kg.
- Skis and surfboards must be in bags and cannot exceed 3m in length and 32kg.

### LUGGAGE AREAS

For security reasons, you must put the following in the luggage areas:

- Electric and manual wheelchairs;
- Children's push-chairs and prams (folded down);
- Bicycles in a 120x90cm bag (front wheel removed);
- Folding bicycles;
- Skis in protective bags;
- Surfboards in a 120x90cm bag;
- Portable musical instruments.

### **MORE ROOM ON THALYS NEIGE AND SOLEIL TRAINS**

There is extra storage in carriages 6/16, 7/17 and 8/18 for your holidays in the snow or sun. Passengers travelling in the Thalys Neige departing from Amsterdam or Brussels to Bourg-Saint-Maurice can store their luggage in the secure area at the front of the train (not accessible during the trip).

In Thalys Soleil trains, cool boxes are treated as luggage and accepted as long as their characteristics comply with luggage regulations.

### **THE FOLLOWING ARE NOT PERMITTED ON BOARD**

- Luggage that exceeds 158cm (the sum of length+width+height).
- Luggage heavier than 32kg.
- Luggage containing products that are:
  - Unusual: such as perishable goods emitting an unpleasant smell.
  - Dangerous: such as (non-exhaustively); blades, firearms, explosives, flammable liquids or any hazardous products (chemical, biological, etc.).
  - Intended for commercial use: products whose quantity and/or packaging unambiguously indicate that the "passenger" ticket has been misused for the purposes of carrying merchandise that should have been carried by a specialist freight company.
  - Prohibited: products that are banned by customs authorities or other administrative authorities (for example: narcotics).

### **IF THESE CONDITIONS ARE NOT COMPLIED WITH**

In the event of excess luggage or failure to comply with these conditions, Passengers may be charged €30 per bag (£25 between Brussels-London) or prevented from bringing them on board the Thalys train.